



Docket No.: 87428.1500

PATENT/OFFICIAL

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of :

Critical Reach, GmbH :

Serial No. 10/002,614 :

Group Art Unit: 3635

Filed: November 29, 2001 :

For: ELECTRONIC PRODUCT SERVICE MANUAL

STATUS REQUEST

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Applicants respectfully requests notification as to the status of the above-identified application. This application was filed on November 29, 2001. No action has been forthcoming from the U.S. Patent and Trademark Office.

Respectfully submitted,

BAKER & HOSTETLER LLP

Kenneth J. Sheehan  
Registration No. 36,270

**Date: June 18, 2004**

Washington Square, Suite 1100  
1050 Connecticut Avenue, N.W.  
Washington, D.C. 20036  
Telephone: (202) 861 1500  
Facsimile: (202) 861-1783